

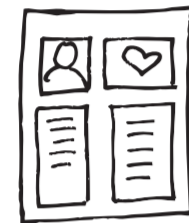
# EachStep Blackburn

## Before the person arrives

Conversations about what matters to the person

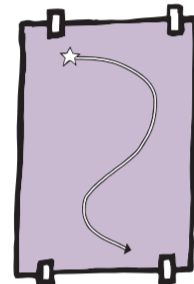
Great information including:

- Welcome
- 1:1 time with a member of your team
- Community Circles, helping you to live the life you want



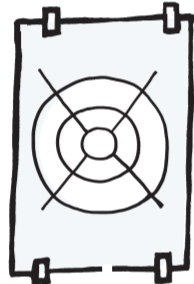
Get started with:

- One-page profile (job description)
- Communication charts/decision making agreement
- Life story/community map
- Relationship circle



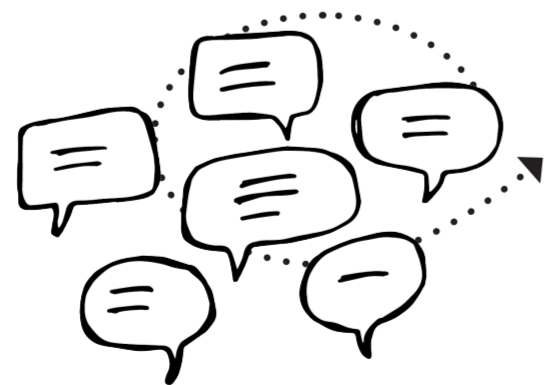
Understand what matters to the family:

- Family communication profile
- Family one-page profile - how best to support



## Co-produce how service changes

Information from person-centred review contributes to *Working Together for Change* done in partnership with 'self-advocacy group' - reported to everyone quarterly



## A warm welcome

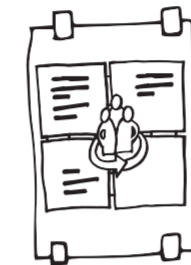
The welcome reflects what matters to the person



welcome pack

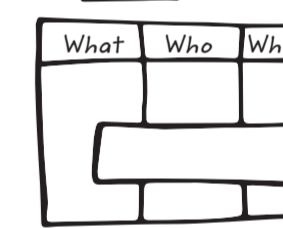
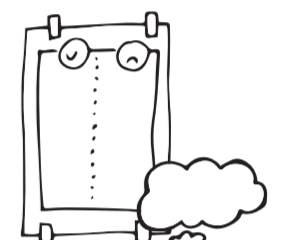
Meet your team:

- Matched to 3 or 4 potential 'named team members' based on shared interests
- You make the final decision at 6 week reviews
- Get great support right from the start - introduce learning logs to keep learning/update one-page profile
- Explain about 1:1 time
- Community Circles, meet Cath, the Connector, to chat about what a circle could support you with



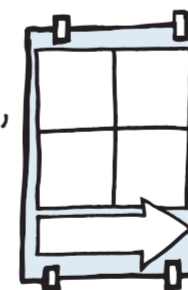
## Settling in

- How are we doing? Review with you and your family what is *working and not working* from different perspectives.
- Decide on who you want as your 'named team member'.
- 'If I could I would'. How do you want to spend your individual time - what? when? who? Matched based on staff one-page profile.
- Update one-page profile and check family communication profile (how have we been doing?)
- Get started with Community Circle.



## Keep learning and reviewing

- Monthly chat - you, your family and circles facilitator (4+1, *working and not working*, around delivering one-page profile etc.)
- 6 monthly (more formal) person-centred review with family, friends, circle members



Update:

- outcomes
- 1:1 time
- one-page profile etc.
- family communication profile

actions

- 1:1 paid staff



- connect with people
- keep in touch
- aspirations

- Join in a range of things based on what matters to you and things you would like to try

