



*What's working?*

Kathleen enjoying doing her knitting

Enjoying knitting together with Dorothy who also lives at the care home

Sitting in the main lounge

*the person*



*What's not working?*

Going to the upstairs lounge, Kathleen feels anxious when she goes to an unfamiliar place

Kathleen enjoying doing her knitting and having company to do this

Knowing that Kathleen feels comfortable in the main lounge

Staff taking an interest and chatting to Kathleen about her knitting

*family*

Knowing that Kathleen feels anxious and gets worried if she goes into another lounge that is unfamiliar

Seeing Kathleen's and Dorothy's relationship develop

Getting to know Kathleen better through chatting about knitting

Adding new information to her one page profile

*staff*

Kathleen not enjoying going in the other lounge

*What needs to happen next to build on what's working and change what's not working?*

- Make sure Kathleen and Dorothy have opportunity to spend time together as they wish in the main lounge to knit and chat together
- Continue to build on getting to know Kathleen by chatting with her about her knitting and other interests
- Don't suggest to Kathleen to go in the upstairs lounge, bring activities to her